



THE DREAMS START HERE, YOUR ADVENTURES ARE ENDLESS!

CUSTOMER NOTICE

Snakes & Ladders will be closing on Sunday 25th February 2018. The business has been taken over by new owners & will be opening as a Partyman World of Play on Saturday 3rd March 2018 at 10am.

1. When are you closing and why?

The business has been taken over by a new company who own and operate a chain of indoor and outdoor attractions. They will be carrying out stage one of their refurbishment plans at site starting on Monday 26th February 2018.

2. How long will we be closed for?

The site will be closed from Monday 26th February to Friday 2nd March 2018 and will re-open on Saturday 3rd March 2018 at 10am as a Partyman World of Play.

3. Who are Partyman World of Play?

Partyman operate 10 leisure businesses around England and specialise in family entertainment centres. They are excited about bringing a new style of family fun to Ipswich.

4. I have a Snakes & Ladders annual pass, will this still be valid?

Yes, Partyman World will honour all current annual passes and you can continue to use them as usual.

5. I have a party booked after the refurbishment dates. What will happen to my booking?

Partyman World will honour all party bookings including any deposits already paid towards them. No changes will be made to the party package you have selected nor the running of your party.

6. I want to book a birthday party, what shall I do?

We are still taking bookings for birthday parties and all bookings made before the refurbishment will be honoured by Partyman World.

7. What party packages will Partyman World offer?

For party information visit their website at www.partymanworld.co.uk

8. Will the admission prices be changing?

There are no current plans in place for Partyman World to increase or amend the admission prices.

9. I have Snakes & Ladders vouchers, will they still be valid?

Yes all current vouchers will be honoured by Partyman World til the 31st December 2018.

10. We attend the SEN session, will they be continuing?

Yes, Partyman World will continue with the planned SEN sessions.

11. Where can I find out more information about the refurbishment?

You can visit Partyman World's website at www.partymanworld.co.uk or like the Facebook page *Partyman World Ipswich*.